

# Gas Safe and Warranty Registration

A step-by-step guide of how to register your boiler

- This guide is designed to help the installer
  - Register boiler for Gas Safe
  - Choose boiler warranty
  
- Dependant on the product you are registering will determine on which warranty you can offer
  
- For **Viessmann Trained Installers** the following options are available:

Vitodens 050-W	<b>3 years</b>	Option to increase to 7 years, if fitted by a Viessmann Trained Installer
Vitodens 100-W	<b>5 years</b>	Option to increase to 10 years, if fitted by a Viessmann Trained Installer
Vitodens 111-W	<b>5 years</b>	
Vitodens 200-W/222-F	<b>5 years</b>	if fitted by a Viessmann Trained Installer, 3 years standard
Vitodens 242-F	<b>2 years</b>	

# Go to the Viessmann home page: [www.viessmann.co.uk](http://www.viessmann.co.uk)

Scroll to the bottom and click on the boiler warranty registration

## Subject areas

- > Company
- > Heating systems
- > Refrigeration systems
- > Energy saving tips
- > ErP Directive
- > Grant schemes & Funding
- > Comprehensive range
- > Industrial systems
- > References
- > Which heating system?
- > Social media

## Service

- > Domestic boiler merchants & Spares stockists
- > Local installers
- > Service request
- > Technical data
- > Boiler warranty registration
- > The press
- > Contact
- > Site map



# For non-Viessmann trained installers

Click the red 'Warranty registration' link

## For non-Viessmann trained installers

To register your Viessmann manufacturer's warranty please fill out the form below.

Once the registration has been processed your customer will receive a confirmation letter.

Warranty registration



If you are interested in becoming a Viessmann Trained Installer please view our courses on the [Viessmann Installer Portal](#)

# Scroll to the bottom and select Viessmann Installer Portal

## Including Gas Safe for Viessmann trained installers

Gas Safe and manufacturer warranty in one easy step

Use your status as a Viessmann Trained Installer to register your domestic boiler installations with Gas Safe and to register the homeowner's boiler warranty, in one easy step.

The Viessmann Installer Portal provides a direct link to the Gas Safe registration web facility, registering your installation with Gas Safe and automatically registering the product warranty with Viessmann at the same time, with no charges to you. Simple, quick and cost effective.

### Access

The facility is exclusive to Viessmann Trained Installers and is accessed using a unique username and password.

If you are unsure of your username and password it can be provided by contacting the the Training Academy on 01952 675032.

### Trained Installer Portal

We hope that this becomes a valuable tool for you, our loyal installers, to register Gas Safe installations and boiler warranties; and a useful area for learning more about Viessmann's comprehensive range of technologies with training modules, animations, videos, literature, promotions and information Viessmann's innovative features.

To start using the facility immediately, use the link below.

[Viessmann Installer Portal](#)



# This will take you to the Viessmann Installer Portal

Click top right to login



Login

Home

Catalogue ▾

Type a keyword here and click search

Search

## Extend your Viessmann warranties for less



### Vitodens 100-W

- 7 year warranty now **£40.00** excluding VAT
- 10 year warranty now **£100.00** excluding VAT

Prices effective for boilers installed between  
1st October 2015 to 31st March 2018

**VISSMANN**  
climate of innovation

### Book Training

#### Course Calendar



### Latest...

MODULE



Viessmann Solar Technologies

# You will need your installer username and password

These will have been E-mailed to you post training

### SIGN IN

  
  
  
[Forgotten your password?](#)

# This will allow you access to your installer portal area

Click on My Gas Safe

## Extend your Viessmann warranties for less



### Vitodens 100-W

- 7 year warranty now **£40.00** excluding VAT
- 10 year warranty now **£100.00** excluding VAT

Prices effective for boilers installed between  
1st October 2015 to 31st March 2016



### My Learning

Courses Not Started (1)

Courses Completed (1)

Courses In Progress (1)

[Viessmann Solar Technologies](#)

### Quick Links

**My Gas Safe**



**306806**

[My Learning Profile](#)  
[Change Password](#)



# Gas Safe installations tab

Click on **Add Notification**

Tony Lobley | Logout

Home Catalogue Profile ▾


Type a keyword here and click search Search

**YOUR PROFILE**  
Viessmann Ltd

Gas Safe installations Elearning Media Account Help

filter:  Apply Sort by: Date ▾

No installations to be displayed

 Add Notification



# Fill in date and press continue

If the job is subcontracted, tick box and add details

Home Catalogue Profile ▾

Tony Loblely | Logout

Type a keyword here and click search Search

**Add Notification** Cancel

**Job Details**

Date work completed (DD/MM/YYYY):    →

Subcontracted:  ?

Continue

**GAS safe REGISTER**

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# Enter your Gas Safe details

[Home](#) [Catalogue](#) [Profile](#) ▼

Type a keyword here and click search

[View Profile](#)


[My Gas Safe](#)

[Change Password](#)

**Add Notification**


## Job Details

Date work completed (DD/MM/YYYY): 19 08 2015

Subcontracted:  [?](#) 

Subcontractor Gas Safe number:

Subcontractor card number:



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# Fill in all details

Type in postcode to 'Find' address. **Do not type in address**

This will generate an LA code.

If the address does not appear, find nearest and overtype first address line only

Tony Lobley | Logout

Home Catalogue Profile ▾

Type a keyword here and click search Search

### Add Notification Cancel

#### Job Details

Date work completed: 19 / 06 / 2015

Job reference:

#### Job Name & Address

Contact type:

Title:

First Name:

Last Name:

Telephone:

Postcode:   ←

Address:

Line 2:

Town / City:

County:

New build:  ?

LA code:

Type of property:

#### Certificate Details

E-mail address:

Method of dispatch:

#### Appliance Details


Work Category:

Location:

Product Serial Number:   ?

#### Installed appliances

(no appliances added)



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# An example of changing address

This would be applicable for new builds that may not be registered

### Add Notification

Cancel

#### Job Details

Date work completed: 13 / 06 / 2015  
Job reference:

#### Job Name & Address

Contact type:   
Title:   
First Name:   
Last Name:   
Telephone:   
Postcode:    
  
Address:    
Line 2:   
Town / City:   
County:   
New build:    
LA code:   
Type of property:

#### Certificate Details


E-mail address:   
Method of dispatch:

#### Appliance Details

Work Category:   
Location:   
Product Serial Number:

#### Installed appliances

(no appliances added)



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# Choose method of dispatch to send certificate

It can be sent via e-mail or post

Home Catalogue Profile Type a keyword here and click search Search

### Add Notification Cancel

#### Job Details

Date work completed: 19 / 06 / 2015  
Job reference: 001

#### Job Name & Address

Contact type: Owner  
Title: Mr  
First Name:   
Last Name:   
Telephone:   
Postcode:  Find  
Address:   
Line 2:   
Town / City: Altrincham  
County: Greater Manchester  
New build:   
LA code: E08000009  
Type of property: Terrace

#### Certificate Details

E-mail address:   
Method of dispatch: 

- Send certificate via e-mail
- Send certificate to above address
- Send certificate to different address

Submit notification


#### Appliance Details

Work Category: Select option...  
Location: Select option...  
Product Serial Number: Enter a 16 digit number Find

Add appliance

#### Installed appliances

(no appliances added)



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# Paper copies of certificates can be sent if preferred

A different address can be selected

Postcode:  Find

Address:

Line 2:

Town / City: Altrincham

County: Greater Manchester


New build:  ?

LA code: E08000009

Type of property: Terrace

### Certificate Details

E-mail address:

Method of dispatch: **Send certificate to different address** 

Contact type: Select option...

Title:

First Name:

Last Name:

Telephone:


Postcode:  Lookup

Address:

Line 2:

Town / City:

County:



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# Start to populate appliance details

Adding a serial number will generate options

Tony Lobley | Logout

Home Catalogue Profile ▾

Type a keyword here and click search Search

Add Notification View Profile My Gas Safe Change Password Cancel

### Job Details

Date work completed: 19 / 06 / 2015  
Job reference: 001

### Job Name & Address

Contact type: Owner ▾  
Title:   
First Name:   
Last Name:   
Telephone:   
Postcode:  Find  
Address:   
Line 2:   
Town / City: Altrincham  
County: Greater Manchester  
New build:  ?  
LA code: E08000009

### Appliance Details

Work Category: Central Heating DOM NG ▾  
Location: Select option... ▾  
Product Serial Number: Enter a 16 digit number Find ?

Add appliance

### Installed appliances

Work Category	Model / Location	Serial Number	Remove?
Central Heating DOM NG	Vitodens 100-W (Outbuilding)	7499429404474108	<input type="checkbox"/>

# You have now registered with Gas Safe

Click **back** to see warranty options

Tony Lobley | Logout

Home Catalogue Profile ▾

Type a keyword here and click search Search

**View Notification** Back

### Job Details

Date work completed: 19 / 06 / 2015

Job reference: 001

### Job Name & Address

Contact type: Owner ▾

Title: Mr

First Name: [REDACTED]

Last Name: [REDACTED]

Telephone: [REDACTED]

Postcode: [REDACTED]

Address: [REDACTED]

Line 2: [REDACTED]

Town / City: Altrincham

County: Greater Manchester

New build:  ?

LA code: E08000009

Type of property: Terrace ▾

### Certificate Details

E-mail address: [REDACTED]


Method of dispatch: Send certificate via e-mail ▾

### Notification Submission


Your notification has been successfully submitted.  
Email confirmation has been sent to: [LobA@viessmann.com](mailto:LobA@viessmann.com)  
The certificate and warranty will be dispatched shortly.  
Notification submitted: 26/06/2015 09:49.  
Certificate number: V0037000.

### Installed appliances

Work Category	Model / Location	Serial Number
Central Heating DOM NG	Vitodens 100-W (Outbuilding)	7499429404474108



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# Click to choose warranty options

The screenshot shows the user profile page for 'Viessmann Ltd'. The user is logged in as 'Tony Lobley'. The page features a navigation menu with 'Home', 'Catalogue', and 'Profile'. A search bar is present with the placeholder text 'Type a keyword here and click search'. Below the navigation, there are links for 'Gas Safe installations', 'Elearning', 'Media', 'Account', and 'Help'. A filter section includes a 'Filter:' input field and an 'Apply' button. To the right, there are 'Sort by: Date' and 'Items per page: 10' dropdown menus. A table displays one item with the following details:

Date	Name	Address	Appliance	Warranty
19/06/2015			Vitodens 100-W	<a href="#">Choose Warranty</a>

An orange arrow points to the 'Choose Warranty' button in the table. At the bottom right of the page, there is an 'Add Notification' button.

# Select from the 3 options

To send details to the householder via email, click 'Householder Option'

**Installation Warranty Options** [X]

**Installation Details**

Date: [ ] Model: Vitodens 100-W  
Name: [ ] Serial Number: 7499429404474108  
Address: [ ]

**Standard Warranty**

**5 Year Warranty**

Select this option for the current **free** standard warranty.

**Select**

**Householder Option**

Select this option to send an email to the householder informing them of the available warranty options.

**Select**

**Extended Warranty**

Extended warranty options.  
*Note: prices include VAT*

7 Year Warranty £48

10 Year Warranty £120

**Select**

**Cancel**

# You can e-mail your customer informing them of the options

If you choose to pay yourself you will be directed to pay pal

**Installation Warranty Options**

**Installation Details**

Date:  Model: Vitodens 100-W  
Name:  Serial Number: 7499429404474108  
Address:

**Standard Warranty**

**5 Year Warranty**

Select this option for the current **free** standard warranty.

Select

**Householder Option**

Select this option to send an email to the householder informing them of the available warranty options.

Select

**Extended Warranty**

Extended warranty options.  
*Note: prices include VAT*

Select

You have selected: **Householder**

Please enter the email address to send extend warranty application form then click Confirm to continue.

Email